



UN
VOLUNTEERS
onlinevolunteering.org



© Photo: UNV

Change the world
through online volunteering

www.onlinevolunteering.org



“Not only did online volunteers provide an excellent service to the UN, but also gained significant knowledge and experience, making it a win-win situation.”

Vincenzo Aquaro,
UN Department of Economic
and Social Affairs

Online Volunteering is...

Online volunteering allows organizations and volunteers to team up to address sustainable development challenges – anywhere in the world, from any device.

Online volunteering is simple, universal – and most of all, effective.

EFFECTIVE

Nothing counts more in peace and development work than the people in the field. But there is a way to leverage additional skills from anywhere in the world.

Thousands of organizations working towards the Sustainable Development Goals (SDGs) already recognize the value of online volunteering. Every year, capable and motivated volunteers complete 20,000 assignments online through the UNV Online Volunteering service.

Satisfaction with those assignments runs at more than 90 percent for both organizations and UN Online Volunteers.

PROOF IN NUMBERS



12,000

online volunteers
per year



60%

people
from developing
countries

SIMPLE

UN agencies, governments and civil society organizations register their details – in English, French or Spanish – and start collaborating.

They describe what tasks they need from UN Online Volunteers by completing a short online form. Within just a few days, they receive applications from volunteers and select the people they want to involve. The tools to manage online volunteers are on the website.

Our dedicated team is available for guidance, support and quality control.

It is that simple. Organizations retain the power of choice, while online volunteers themselves find a world of opportunities for contributing to a cause they care about.

UNIVERSAL

Anyone can volunteer through UNV's Online Volunteering service. All that is needed is a computer, a connection and a good dose of commitment.

UN Online Volunteers are professionals, students, homemakers, retirees, people with disabilities and expats from across the globe.

Online volunteers not only provide valuable skills and expertise. Coming from various backgrounds and cultures, they also bring new ideas and fresh perspectives.

Working in a multicultural environment, contributing to sustainable human development, developing knowledge and skills, and expanding networks are some of the many benefits of online volunteering. Online volunteers share their time and expertise on a voluntary basis and do not receive any financial compensation.



187

**countries engaged
in online volunteering**



94%

**satisfaction
of organizations
and volunteers**

The difference we make

When skilled, passionate individuals join forces online with great organizations working towards the SDGs, everyone wins.

Since the year 2000, the UNV Online Volunteering service has connected over 3,000 organizations with the right volunteers. With access to UNV's global talent pool of over half a million people, it is possible for any organization to find the volunteers they need for their peace and development projects.

No matter what your organization's development goal is or where your volunteering interest lies, you have the tools at hand to change the world – through online volunteering.

WHAT CAN UN ONLINE VOLUNTEERS DO FOR YOUR ORGANIZATION?



TRANSLATION



WRITING
AND EDITING



TECHNOLOGY
DEVELOPMENT



LEADERSHIP
& STRATEGY



RESEARCH



ADMINISTRATION



ART AND
DESIGN



TEACHING
AND TRAINING



Innovating rural community development



Tayap, Cameroon

Since June 2014, more than 100 UN Online Volunteers have been collaborating with Agriculteurs Professionnels du Cameroun (AGRIPO), a community-led innovative rural development programme operating in the village of Tayap, in Cameroon.

Tayap's 254 inhabitants, most of whom are farmers, recognized the need to change their practices in order to preserve their environment and the village land.

"We secured two grants to finance our activities, and gained unprecedented visibility as well as international recognition in the field of innovation. AGRIPO would never have attained these results without the support of the online volunteer network of the United Nations Volunteers programme" – said Adeline Flore Ngo-Samnick, AGRIPO's General Director.

AGRIPO won the 2015 Prize for Climate Challenge Agriculture and Forestry.

The UN Online Volunteers' contributions have enabled the implementation of a major project on adaptation and climate change mitigation, and supported the organization to improve and scale up its programmes.



**Frédéric Millogo,
Burkina Faso**

IT specialist and GIS expert.
Created maps of the village and its surrounding landscape.



**Andréanne Roux,
France**

Engineer in sustainable energies.
Developed a solar energy project for the village.

Inspiring social change



Papua New Guinea

The traditional belief in sorcery is used to justify violence against women in Papua New Guinea.

Inhumane treatment of women accused of sorcery is common in rural parts of the island as sorcery is thought to account for unexplained deaths or misfortunes in a village. For more than 12 years, Seeds

Performing Arts Theatre Group has been using theatre drama to raise awareness on issues affecting the local rural population, including violence against women. Seeds teamed up with a group of UN Online Volunteers to develop a screenplay for a video about the specific gender-based violence associated with witch hunting.

The UN Online Volunteers' contributions helped Seeds enter into a new partnership and gain support from Oxfam.



Etan Nechin,
Israel

Journalist and writer.
He co-wrote and supervised the script.



Zara Qaiser,
Singapore/Pakistan

Student in Economics. She analysed, provided advice and edited a drama activity awareness report.

Preparing the ground for emergency relief



Nepal

When the 7.9 magnitude earthquake hit Nepal on 25 April 2015, the Standby Task Force initiated its response to the crisis within just a few hours.

This volunteer-based network of online community response teams started collecting tweets and images describing the immediate situation, classifying

the tweets and geo-locating images for assessing damages and needs. A group of 14 UN Online Volunteers assisted the Standby Task Force in this task and received training to familiarize themselves with necessary processes.

We had the pleasure of collaborating with a large group of Nepalese volunteers inside and outside of the country. Their connection to local individuals and organizations sped up the relay of information on needs and offers of assistance.

Per Aarvik, Standby Task Force



Abhilasha Acharya,
Nepal/United States

She worked with numerous volunteers online who were not from Nepal and found their dedication was truly commendable.



Vibek Raj Maurya,
Nepal

He guided new volunteers on gathering data from social media and news sites as well as other public data sources.



Safeguarding access to health care



Colombia

UN Online Volunteers have been an unparalleled professional asset to the Fundación Comunidades Vulnerables de Colombia (FUNCOVULC), a non-profit organization committed to the comprehensive care of individuals suffering from Huntington Disease and other Rare Diseases in Colombia.

Since 2011, the Foundation has been working to safeguard the right to health and access to health care of these people. By virtue of the collaboration with 85 UN Online Volunteers, the six member grassroots NGO was able to develop and implement five different projects, mostly with local families as direct beneficiaries.

Rare diseases are that: rare. Collaborating with UN Online Volunteers has left a deep imprint in the way I carry out my social work. I feel less lonely in my mission. I can count on individuals from all over the world who stand ready to support.

Mariela Campo Oviedo, President of FUNCOVULC



**Anahi Silva Tosca,
Mexico**

Holds an advanced degree in law and works as researcher at Human Rights Academy of Universidad Juarez Autónoma de Tabasco, Mexico.

Giving a voice to the people



Bangladesh

MY World is a global survey asking citizens to choose their priorities for a better world. UN Online Volunteers translated the survey's ballot card and other texts into Bangla to facilitate the dissemination of the survey in Bangladesh. UN Online Volunteers from Asia, the Americas, Europe, Africa and Australia also dedicated their time to enter survey results into official spread-sheets provided by MY World.

“By doing so they greatly contributed to the success and made the votes of the participants in rural areas count globally.” – says Merel Fuchs, UN Youth Volunteer who coordinated from Dhaka the team of UN Online Volunteers. Thanks to the joint contributions of online volunteers and volunteers on the ground, the data of nearly 4200 MY World participants was effectively collected and analyzed.

Only through the joint efforts of online volunteers and volunteers in the country could this project be implemented smoothly.

Merel Fuchs, UN Youth Volunteer



**Benjamin Katongo,
Zambia**

Works for the Ministry of Finance and realized through the assignment the impact that the development goals can have for people from all walks of life.



**Bushra Tabassum,
Bangladesh**

Entered survey data and appreciated the global dimension of the project as well as the chance to make the voice of their fellow Bangladeshi nationals heard.



Making research truly global



United Nations, E-Government Survey 2014

A diverse group of 37 UN Online Volunteers from across the globe engaged in four months of intense collaboration with the United Nations Department of Economic and Social Affairs (UN DESA) to process 386 research surveys carried out across 193 UN Member States for the 2014 UN E-Government Survey. The diversity of nationalities and languages of the online volunteers – more than 65 languages,

15 nationalities, of which half are from developing countries – mirrors perfectly the culture and mission of the United Nations. For the 2016 edition of the UN E-Government Survey, UN DESA engaged once again a large team of UN Online Volunteers to collect data in more than 40 different local languages.

It is the first time that the UN E-Government Survey is undertaken with substantive support from a global team of UN Online Volunteers in a very innovative way, taking advantage of latest technologies, making the assessment process effective, efficient, user-friendly, and transparent.



Beth deBeer,
United States / Israel

This allowed me to connect with similar minds and take part in meaningful work, overcoming cultural differences and geographical barriers.



Shaopeng He,
China

It was very rewarding not only because it is meaningful, but also because volunteers were trained in e-government and e-participation.

Empowering women through a digital media campaign



Worldwide

Three UN Online Volunteers substantially contributed to the conceptualization and implementation of “I am (wo)man”, a digital media campaign run by UN Women calling on individuals worldwide to share personal stories about women’s economic empowerment.

The UN Online Volunteers together with two other volunteers, created the campaign concept, drafted social media

strategies, assisted in the execution of daily social media output, and mobilized other Champions to execute it. They also developed strategic partnerships with NGOs, businesses, academics, photographers and videographers to be able to collect and share inspiring online stories of women’s economic empowerment, and created online videos to further promote the campaign.

This team innovated and worked hard in their own time to create a successful international photo social media campaign that currently acts as one of the main tools for communicating the themes of EmpowerWomen.org.

Laura Cook, UN Online Volunteer



Jaslin Kalsi,
Kenya/Australia

Teaches first and second year economics at a university in Australia. She contributes to developing partnerships.



Gesu Antonio Baez,
Italy/United States/United Kingdom

Works as International Development Officer. He acts as project lead for the campaign.

Mapping information and communication technologies innovation trends



United Nations, International Telecommunication Union

The International Telecommunication Union (ITU) is the United Nations specialized agency for information and communication technologies (ICT).

ITU promotes the collaboration of the public and private sectors to develop global ICT networks and services.

From March until September 2015, ITU engaged a team of seven UN Online Volunteers to research new trends and global best practices in ICT innovation.

This was true teamwork and full of new ideas that enhanced our way of doing things. The volunteers did extensive research that was invaluable for the ITU.

Jose Maria Diaz Batanero, ITU



Alisa Niakhai,
Belarus/Canada

Technology enables and shapes societal change, so I was very excited about contributing to ITU's research on innovation hubs and clusters.

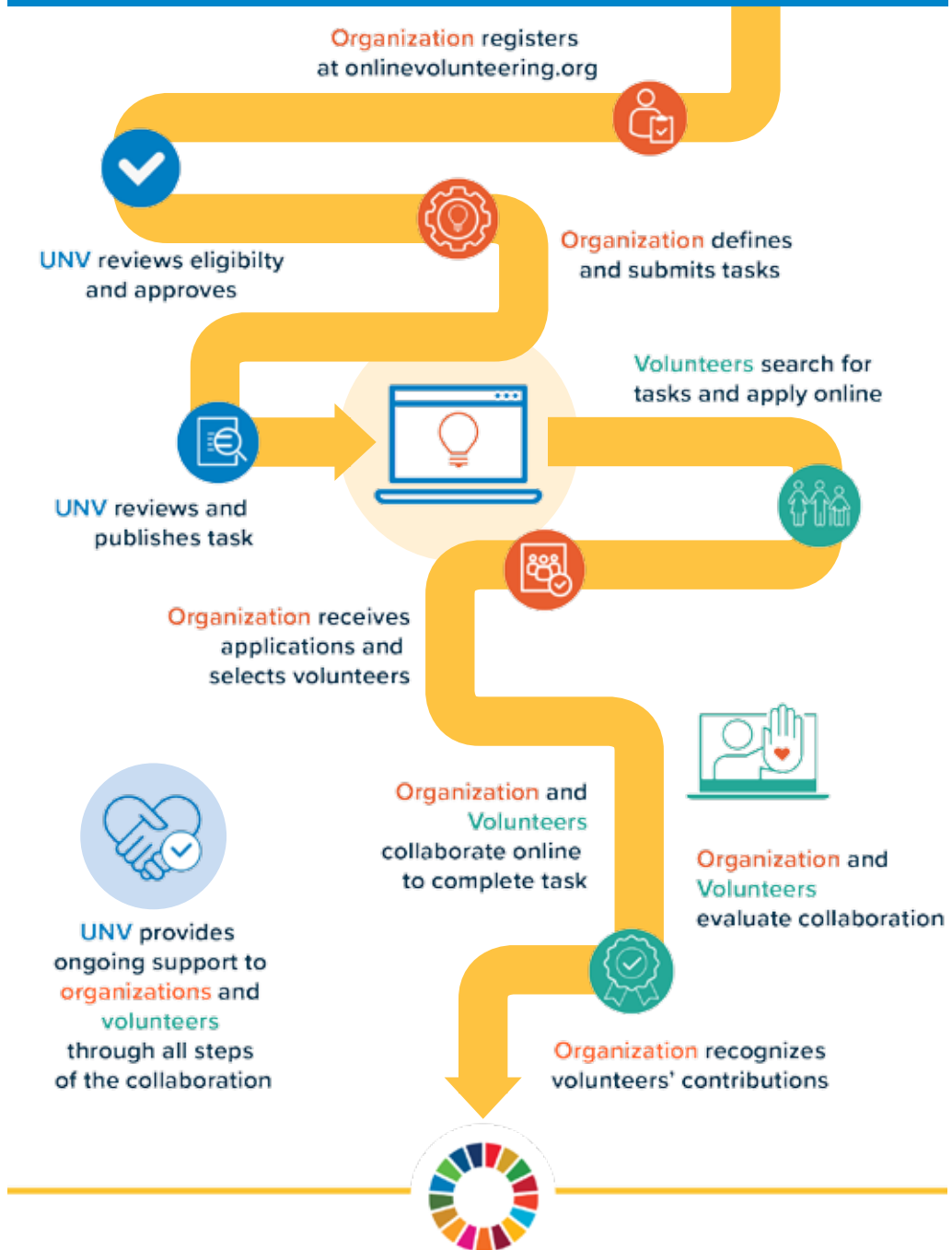


Juan Botero,
Colombia

It was great to have such a strong team. Feedback came not only from the project director but also from the other volunteers.



Simple Path to Online Volunteering Success



Organizations, Volunteers and UNV
achieve the **Goals** together



About UNV

The United Nations Volunteers (UNV) programme contributes to peace and development through volunteerism worldwide. We work with partners to integrate qualified, highly motivated and well supported UN Volunteers into development programming and promote the value and global recognition of volunteerism.

UNV is active in around 130 countries every year. With Field Presences in over 80 countries, UNV is represented worldwide. UNV is administered by the United Nations Development Programme (UNDP).



UNV's Online Volunteering service was launched in the year 2000. Since then it has enabled thousands of organizations worldwide to receive volunteer support over the Internet. UNV offers:

- A global platform for organizations and online volunteers to connect
- An easy-search database of online volunteering opportunities
- Access to online volunteering experiences, best practices and lessons learned
- Tools to manage volunteers' and organizations' online collaboration
- The possibility for volunteers and organizations to expand their networks
- The advantage of the universal reach and impartiality of the United Nations

“Online volunteering increases the capacities of development organizations while simultaneously providing space for many people to participate in development who would not otherwise have had the opportunity.”

State of the World's Volunteerism Report 2011

Supporters over the years

UNV is grateful for the substantial ongoing financial support and collaboration from the German cooperation, through the Federal Ministry for Economic Cooperation and Development - BMZ.

UNV would also like to thank the Ministry of Foreign Affairs, Foreign Trade and Development Cooperation (Kingdom of Belgium), the Spanish Agency for Development Cooperation (AECID), Australian Aid (AusAID) and Irish Aid for their support over the years, as well as to all the countries that have supported the Online Volunteering service through the UNV Special Voluntary Fund. Through these partnerships, we have been able to further advance the UNV Online Volunteering service to be a platform for opportunities for work on peace and development across the world.

Thank you for changing the world through online volunteering!



Designed by: LS - Isgraphicdesign.it - Italy

Photographs are illustrative only and do not necessarily depict the exact activities and organizations described in the text.

The terms for particular designations, including those of countries or territories are drawn from the United Nations Statistics Division.

© United Nations Volunteers, 2016

ISBN 978-92-95045-97-2 English
ISBN 978-92-95045-98-9 French
ISBN 978-92-95045-99-6 Spanish

UNV Online Volunteering service

Postfach 260 111
53153 Bonn, Germany

www.onlinevolunteering.org
info@onlinevolunteering.org



Printed on FSC certified paper

www.onlinevolunteering.org

